

TO: Mazda Dealership General Managers, Service Managers, and Parts Managers

DATE: March 2014

SUBJECT: 2007-2013 CX-9 Power Brake Unit Warranty Extension Program SSP 93

Mazda Motor Corporation is extending the warranty coverage for specific repairs for vacuum power brake booster units on 2007-2013 CX-9 vehicles produced from October 24, 2006 through April 26, 2013.

The warranty for this repair will be extended to 7 years (84 months) from the original warranty start date or 90,000 miles, whichever comes first.

If a vehicle has already exceeded 90,000 miles or 7 years, this coverage will continue through March 31, 2015.

Some vehicles may exhibit a condition that the brake pedal is harder than usual to depress. An air leakage (hissing) sound may be heard from the driver-side foot area during braking. Dealers should install a new, improved power brake unit. Please refer to Attachment I for details.

This is a warranty extension for the specified repair only. Inspection and replacement of non-failed parts will not be eligible for reimbursement to the dealer or customer. This program extends the warranty period for actual failures due to defects in workmanship or materials in accordance with Mazda Warranty Policy and Procedures.

Owners of subject vehicles will be notified by first class mail beginning April 4, 2014.

This package contains important information about SSP 93:

| Attachment I | Parts and Service Information |
|----------------|--|
| Attachment II | Repair Information |
| Attachment III | Owner Notification Letter & Reimbursement Form |

The attached information was emailed to your Service Department and is also available on eMDCS and MS3 (Mazda Service Support System) websites via MXConnect.

For technical assistance, call the Technical Assistance Hotline at (888) 832-8477, Option 3 for an English speaking Hotline Specialist, Option 4 for a Spanish speaking Hotline Specialist.

For parts questions, contact the Corporate Dealer Assistance Group at (877) 727-6626, Option 2.

For warranty questions, contact the Warranty Hotline at (877) 727-6626, Option 3.



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Please make certain the appropriate personnel in your dealership are familiar with the details of this warranty extension before responding to customer inquiries. Your understanding and support are greatly appreciated.

Sincerely,

Satoshi Takahashi

Director, Technical Services Division

Mazda North American Operations

S. Januele



