


 Applies To: **2010–11 Insight** – Check the VIN status inquiry for eligibility

**March 23, 2012**

## Product Update: Roof Molding Is Loose

(Supersedes 12-001, dated January 5, 2012, to revise the information marked by the black bars)

### REVISION SUMMARY

Under WARRANTY CLAIM INFORMATION, the two repair operations were separated and a Template ID was added.

### BACKGROUND

In high winds, the roof molding may lift in the middle, allowing either its front or rear retention clip to come loose.

### CUSTOMER NOTIFICATION

All owners of affected vehicles will be sent a notification of this campaign.

Do an **iN VIN status inquiry** to make sure the vehicle is shown as eligible.

In addition, check for a punch mark above the first character of the engine compartment VIN. A punch mark in that location means this campaign has already been completed.

Some vehicles affected by this campaign may be in your new or used vehicle inventory. Repair these vehicles before they are sold.

### CORRECTIVE ACTION

Apply Konishi Bond adhesive to the front and rear retaining pins on the body. If a roof molding is damaged or missing, install a new one.

NOTE: Replacement roof moldings **do not require the use of Konishi Bond adhesive** due to retention clip improvements.

### PARTS INFORMATION

Left Side Roof Molding: P/N 74316-TM8-A02

Right Side Roof Molding: P/N 74306-TM8-A02

### REQUIRED MATERIALS

Konishi Bond: P/N 08713-0008

(one tube will repair six vehicles)

### WARRANTY CLAIM INFORMATION

NOTE: Use the **Template ID** only if the roof molding was repaired with Konishi Bond.

Template ID	Description	FRT
12-001A	Repair roof molding using Konishi Bond.	0.3

OP#	Description	FRT
8140B2	Replace one or both roof moldings.	0.3

Failed Part: P/N 74306-TM8-A01

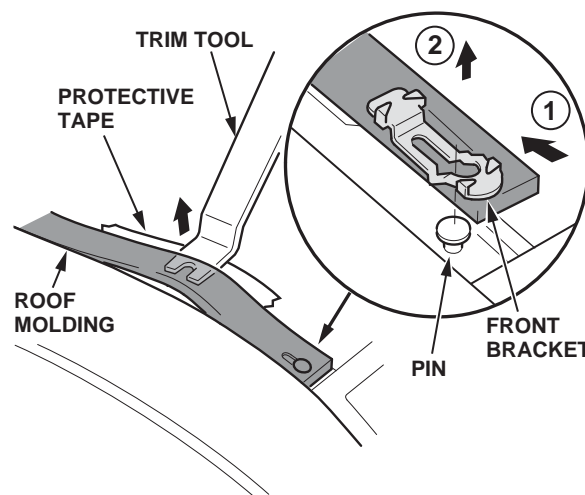
Defect Code: 5NR00

Symptom Code: S0400

Skill Level: Repair Technician

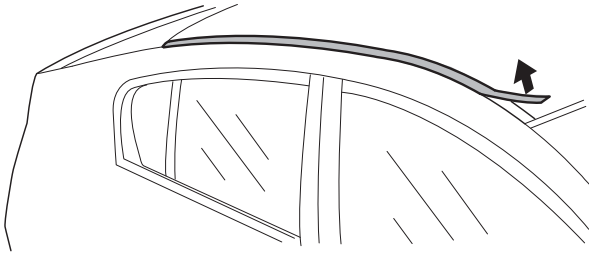
### REPAIR PROCEDURE

1. Apply protective tape to the body.

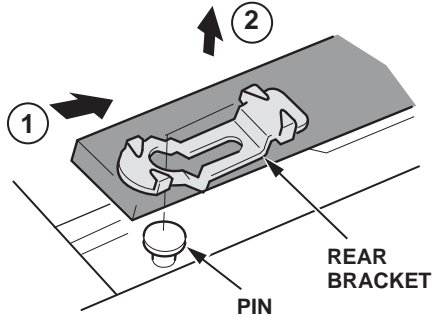


2. Using the appropriate trim tool, pull up and slide the roof molding rearward to release the front bracket from the pin on the body.
3. Inspect the front bracket.
  - If the bracket comes off the roof molding or the molding is damaged, install a new roof molding without adhesive, then go to step 10.
  - If the bracket is OK, go to step 4.

4. Pull up the front portion of the molding.



5. At the rear of the molding, pull up and release the rear bracket from the pin.



6. Inspect the rear bracket.

- If the bracket comes off the roof molding or the molding is damaged, install a new molding without adhesive, then go to step 10.
- If the bracket is OK, go to step 7.

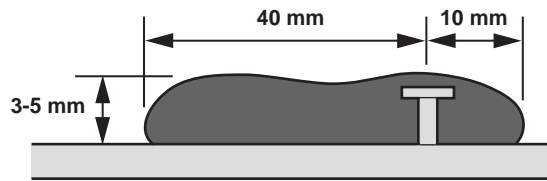
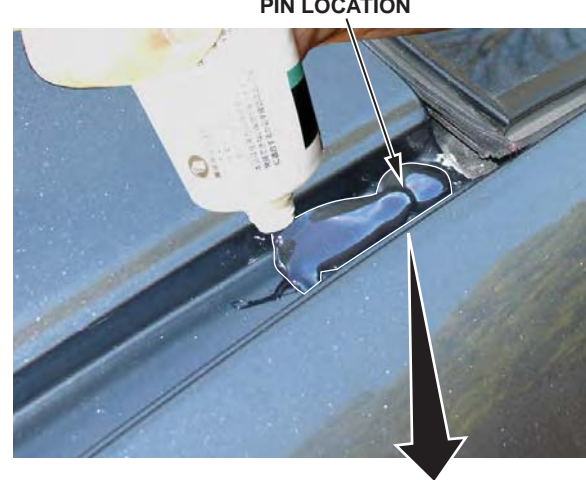
7. Clean the front and rear pins on the body, and the front and rear portion of the roof molding using a shop towel dampened in water.

NOTE: Do not use any chemical cleaner as it may damage the paint.

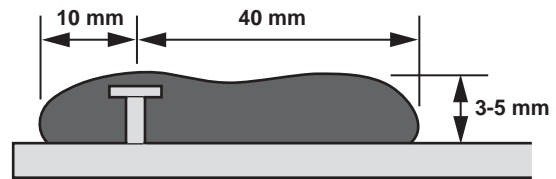
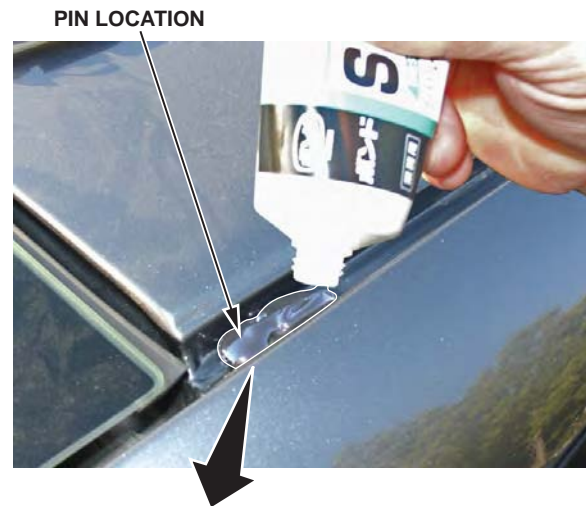


8. Apply a 50 mm bead of Konishi Bond to the front and rear pins as shown until the pins on the body are completely covered.

**FRONT PIN**



**REAR PIN**



9. Reinstall the roof molding immediately after applying the Konishi Bond.

NOTE: The Konishi Bond adhesive can skin within seconds of exposure to atmosphere. Apply the roof molding immediately after applying the adhesive to ensure proper adhesion.

10. Repeat steps 1 thru 9 for the other roof molding.
11. Center-punch a completion mark above the first character of the engine compartment VIN.

Center-punch here.

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JHMXXXXXXXXXXXXXXXXXX

**Example of Customer Letter**

January 2012

**Product Update: Roof Molding Is Loose**

Dear Insight Owner:

This letter is to notify you of a potential problem with your vehicle and what you should do to resolve it.

**What is the reason for this notice?**

On some 2010–11 Insights, a manufacturing problem with the roof molding may allow the roof molding to come loose.

**What should you do?**

Call any authorized Honda dealer and make an appointment to have your vehicle inspected. The dealer will replace or repair the roof moldings. This work will be done free of charge. Please plan to leave your vehicle for a full day to allow the dealer flexibility in scheduling.

**Lessor Information**

If you are the vehicle lessor receiving this product update notice, please forward a copy of this notice to the lessee.

**If you have questions**

If you have any questions about this notice, or need assistance with locating a Honda dealer, please call Honda Automobile Customer Service at 1-800-999-1009, and select option 4. You can also locate a dealer online at [Hondacars.com](http://Hondacars.com).

We apologize for any inconvenience this product update may cause you. Our goal is to ensure that your vehicle continues to be as reliable and enjoyable as possible.

Sincerely,

**American Honda Motor Co., Inc.  
Honda Automobile Division**