



X-TYPE

DATE 12/04

XT501-22

SERVICE

TECHNICAL BULLETIN

Unable to Lock the Vehicle Using Key Fob Transmitter – Switch Flap Not Fully Closed – Replace Ignition Lock Cylinder

MODEL 2002-04 MY
X-TYPE

VIN C00294 -E16494

Issue:

Some X-TYPE vehicles within the above VIN range, may exhibit a condition where it is not possible to lock the vehicle with the key fob transmitter. The cause of this condition is that the ignition switch 'key-in' switch flap has not fully closed over the opening for the ignition key.

Action:

Check the operation of the lock button on two or more key fob transmitters. If the car fails to lock from both transmitters, and the 'key-in' switch flap is not fully closed, install a new ignition switch lock cylinder.

To install a new ignition switch lock cylinder, refer to Global Technical Reference (GTR) Workshop Manual Section 211-04, SRO 57.40.29, Ignition switch lock cylinder.

Global Technical Reference (GTR) Workshop Manual Information:

Dealer access: <https://hub.franchise.jaguar.com>

Internet access: <http://www.jaguartechno.com>

Parts Information:

<u>DESCRIPTION</u>	<u>PART NUMBER</u>	<u>QTY</u>
Ignition switch lock cylinder	C2S 40489	1

These parts are not stocked at the PDC, but are shipped directly from the supplier (DFS). Expected fulfillment time is 10-14 days.

Warranty Information:

Description	SRO	Time	Causal Part Number
Install a new ignition switch lock cylinder VIN C00294 to D77508	57.91.32	0.2 hrs.	C2S 40489
Install a new ignition switch lock cylinder VIN D77509 Onwards	57.91.32	0.4 hrs.	C2S 40489

NOTE: THE INFORMATION IN TECHNICAL BULLETINS IS INTENDED FOR USE BY TRAINED, PROFESSIONAL TECHNICIANS WITH THE KNOWLEDGE, TOOLS, AND EQUIPMENT TO DO THE JOB PROPERLY AND SAFELY. IT INFORMS THESE TECHNICIANS OF CONDITIONS THAT MAY OCCUR ON SOME VEHICLES, OR PROVIDES INFORMATION THAT COULD ASSIST IN PROPER VEHICLE SERVICE. THE PROCEDURES SHOULD NOT BE PERFORMED BY "DO-IT-YOURSELFERS." DO NOT ASSUME THAT A CONDITION DESCRIBED AFFECTS YOUR CAR. CONTACT A JAGUAR DEALER TO DETERMINE WHETHER THE BULLETIN APPLIES TO YOUR VEHICLE.

