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|--|-------------------------------|----------------------------------|
|  <h1 style="text-align: center;">TSB-Local</h1> | Model | Soul [AM]() |
| | Group | Body (Interior and Exterior)(91) |
| | TSB No. | KCE11-91-P220-AM;C21VA |
| Subject Soul (AM) rear door outside handle rod inspection and replacement. | Published | 10/6/2011 |
| | TSB Type | Service Action |
| | Area & Distributor | U.K (C21VA) |

1. Description

■ Symptom/Condition

On some SOUL (AM) vehicles the rear door latch may not operate normally.

■ Countermeasure

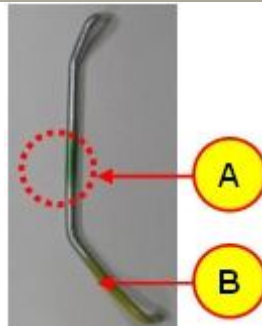
Inspect the rear door operation and then if it doesn't operate normally, replace the rear door outside handle rod with a new one following the Service Procedure below.

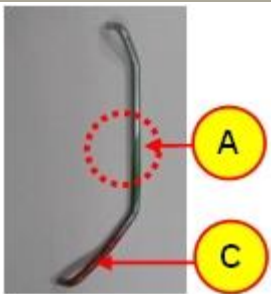
2. Applicable Vehicles

- **Model:** SOUL (AM)
- **Applicable vehicle production date range:** From June 15, 2011 to June 25, 2011
- **Applicable VIN range:** See attached VIN list (only 3 UK vehicles)
- **Area:** All except North America

3. Parts Information

■ PARTS REQUIRED

| Part Name | Parts Number | Figure | Remark |
|------------------------------|---------------|---|--|
| Door Outside Handle Rod - LH | 814812K000QQK |  | <p>- A new part has the green mark (A) on the center as shown in the figure. But, the previous part doesn't have the green mark.</p> <p>- The color of door latch side</p> <ul style="list-style-type: none"> • LH (B) : Yellow • RH (C) : Red |

| | | | |
|------------------------------|---------------|---|--|
| Door Outside Handle Rod - RH | 814822K000QQK |  | |
|------------------------------|---------------|---|--|


4. Operation Code And Time

| OP CODE | OPERATION | OP TIME | NATURE | CAUSE |
|----------|--|---------|--------|-------|
| 110058R0 | Rear Door Outside Handle Operation Inspection | 0.2 M/H | N 51 | C 29 |
| 110058R1 | Rear Door Outside Handle Operation Inspection and Replacement (one side) | 0.4 M/H | | |
| 110058R2 | Rear Door Out Handle Operation Inspection and Replacement (both sides) | 0.7 M/H | | |

5. Service Procedure

NOTE

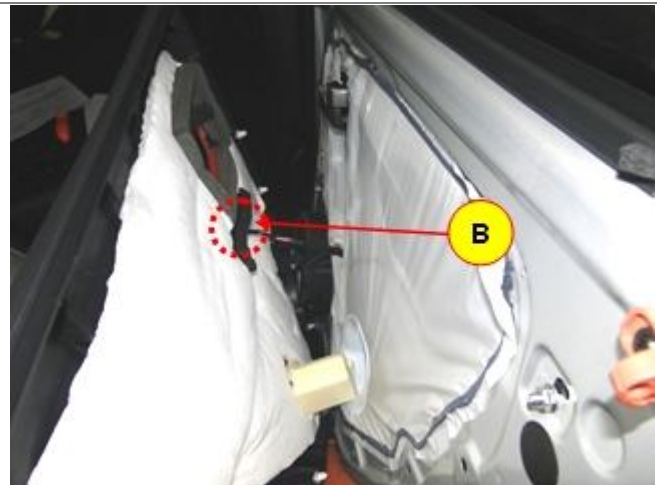
Before conducting the procedure, verify that the vehicle is included in the list of affected VINs.

| Rear Door Outside Handle Operation Inspection | |
|---|--|
| <ol style="list-style-type: none"> 1. Close the right rear door. 2. Lock all doors by using the remote control transmitter or the door key. 3. Pull the right rear door outside handle (A) once by hand. 4. Unlock all doors by using the remote control transmitter or the door key. 5. Check that the right rear door opens by pulling the rear door outside handle (A). If the right rear door doesn't open, replace the right rear door outside handle rod following the Service Procedure as below. If the rear door opens, no further procedure is required. <p>CAUTION Make sure to follow the above steps in numerical order for inspecting it accurately.</p> <ol style="list-style-type: none"> 6. Perform the same procedure on the left rear door. |  |
| Rear Door Outside Handle Rod Replacement | |

1. Remove the rear door trim panel.
- 1) Remove the rear door trim panel by loosening the mounting screws (4EA).



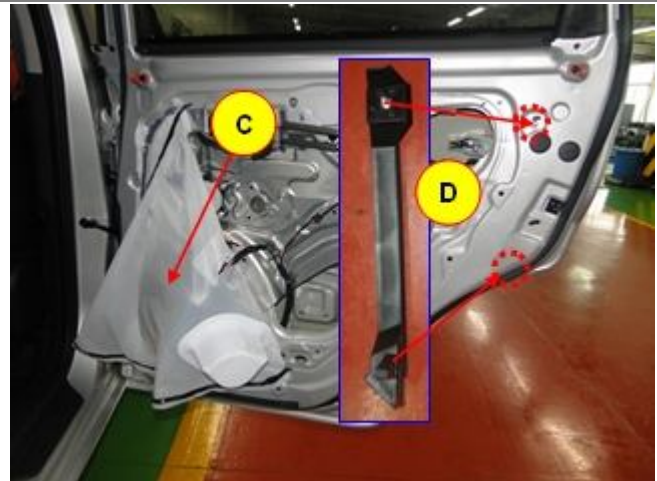
- 2) Disconnect the power window connector (B) and remove the door trim panel.



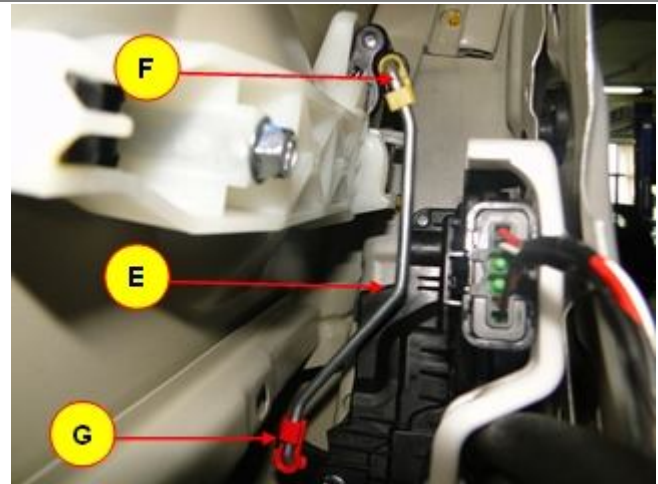
2. Detach half of the door screen (C) as shown in the photo.

DO NOT DAMAGE THE SCREEN (C)

3. Remove the rear channel (D) by loosening the mounting bolt & nut.



4. Remove the door outside handle rod (E).
Unclip the lock (F) of outside handle side first, and then unclip the lock (G) of door latch side.



5. Install the new rear door outside handle rod.
Install the connection (G) of door latch side first, and then install the connection (F) of outside handle side.

NOTE

The color of door latch side of a new rear door outside handle rod

- LH : Yellow
- RH : Red

6. Check that the rear door outside handle rod is installed in place.
7. Install all the removed parts in reverse order of removal.
8. Check that the rear door opens normally following the “Rear Door Outside Handle Operation Inspection” procedure.

