

TECHNICAL BULLETIN
Q342NAS2
28 JAN 2014



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NOTE: The information in Technical Bulletins is intended for use by trained, professional Technicians with the knowledge, tools, and equipment required to do the job properly and safely. It informs these Technicians of conditions that may occur on some vehicles, or provides information that could assist in proper vehicle service. The procedures should not be performed by 'do-it-yourselfers'. If you are not a Retailer, do not assume that a condition described affects your vehicle. Contact an authorized Land Rover service facility to determine whether this bulletin applies to a specific vehicle.

Changes are highlighted in gray

SECTION: 303-03C

Service Action: Main Cooling Radiator Leak

AFFECTED VEHICLE RANGE:

Range Rover (LG)

Model Year:

2013-2014

VIN:

DA107563-EA115165

Engine:

V8 5.0L Petrol

V8 S/C 5.0L Petrol

MARKETS:

NAS

CONDITION SUMMARY:

Situation: An issue has been identified on a limited number of vehicles within the listed VIN range which may show leakage from the main cooling radiator at the top tank area, resulting in a progressive loss of coolant that will eventually cause the level sensor in the expansion tank to detect low coolant and activate the low coolant warning message.

Action: Retailers are required to **HOLD** all affected vehicles within the listed VIN range that are in their control and refrain from releasing the vehicles for new or used vehicle sale pending completion of the rework action detailed in this Technical Bulletin. Unsold vehicles should have this performed as part of the Pre-Delivery Inspection (PDI) process. Affected vehicles already in the hands of customers should be updated at the next available opportunity.

PARTS:

DESCRIPTION	PART No. / SUNDRY CODE	QTY. / VALUE	EXPECTED % of VEHICLES REQUIRING PARTS*
Radiator	LR034553	1	100
O-ring	LR044466	2	100
O-ring	LR054871	2	100
Aircon gas/coolant	ZZZ999	£55.00	100



NOTE: * when ordering parts, order only the expected percentage demand of parts identified



NOTE: An allowance equivalent to £55.00 (approximately \$90.47) has been provided to cover the cost of the aircon gas and coolant and must be claimed using Sundry Code 'ZZZ999'.

SPECIAL TOOLS:

Refer to Workshop Manual / Service Instruction for any required tools

WARRANTY:



NOTE: Check DDW to ensure that the vehicle is affected by this program prior to undertaking any rework action. Repair procedures are under constant review, and therefore times / prices are subject to change; those quoted here must be taken as guidance only. Refer to the Repair Times Searcher (RTS) on TOPIx to obtain the latest repair time. At the time of confirming a booking for vehicle repair, ensure that all outstanding Service Actions are identified to ensure the correct parts are available and adequate workshop time is allocated for repairs to be completed at one visit.



NOTE: An allowance equivalent to £55.00 (approximately \$90.47) has been provided to cover the cost of the aircon gas and coolant and must be claimed using Sundry Code 'ZZZ999'.

Warranty claims must be submitted quoting Program Code '**Q342**' together with the relevant Option Code from the table. The SRO and part information listed have been included for information only. The Option Code(s) that allows for the drive in / drive out allowance may only be claimed if the vehicle is brought into the workshop for this action alone to be undertaken.

This program is valid for a limited time only. Warranty claims with a repair date prior to the **31 January 2016** closure date must be submitted for payment within 30 calendar days of completion of the repair.

PROGRAM CODE	OPTION CODE	DESCRIPTION	SRO	TIME (HOURS)	PARTS / SUNDRY CODE	QTY. / VALUE
Q342	B	Radiator - Renew - 5.0L SC	26.40.01	3.60	LR034553 LR044466 LR054871 ZZZ999	1 2 2 £55.00
Q342	C	Radiator - Renew - 5.0L SC Drive in/drive out	26.40.01 02.02.02	3.60 0.20	LR034553 LR044466 LR054871 ZZZ999 -	1 2 2 £55.00 -
Q342	D	Radiator - Renew - 5.0L N/A	26.40.01	3.0	LR034553 LR044466 LR054871 ZZZ999	1 2 2 £55.00
Q342	E	Radiator - Renew - 5.0L N/A Drive in/drive out	26.40.01 02.02.02	3.0 0.20	LR034553 LR044466 LR054871 ZZZ999 -	1 2 2 £55.00 -



NOTE: Normal Warranty policies and procedures apply

SERVICE INSTRUCTION:

1. Replace the main cooling radiator (see TOPIx Workshop Manual, section 303-03).