

WC58 - Replacing Selector Support (Workshop Campaign)

Vehicle Type: **Cayenne (92A)/Cayenne Diesel (92A)/Cayenne S Hybrid (92A)
Cayenne S (92A)/Cayenne GTS (92A)/Cayenne Turbo (92A)**

Model Year: **2013**

Equipment: Tiptronic transmission (I-no. G1G)

Concerns: **Selector support**

Information: This is to inform you of a voluntary Workshop Campaign on the above-mentioned vehicles.

There is a possibility that a selector support from a defective batch on which the plastic sleeve on the selector lever does not conform to the Porsche quality standards and may have been installed on the affected vehicles.

As a result, there may be a significant amount of play on the selector lever while driving and consequently, the selector lever may no longer have an exact locking position.

Action Required: Replace selector support.

Affected Vehicles: The VIN(s) can be checked by using PIWIS Vehicle Information link to verify if the campaign affects the vehicle. This campaign is scope specific to the VIN! Failure to verify in PIWIS may result in an improper repair. This campaign involves 4 vehicles in North America.

Parts Info: **NOTE: Parts for this campaign will NOT BE AUTOMATICALLY ALLOCATED TO YOUR DEALERSHIP. Rather, they must be ordered via a PAV.**

000.043.208.10 ⇒ Selector support 1 ea.

Work Procedure: See Attachment "A".

Claim Submission: See Attachment "B".

Attachment "A": **Work Procedure**

- 1 Remove selector support ⇒ *Workshop Manual '370819 Removing and installing selector support - section on "Removing"*.

- 2 **Install new** selector support, Part No. **000.043.208.10**, ⇒ *Workshop Manual '370819 Removing and installing selector support - section on "Installing"*.
- 3 Enter the workshop campaign in the Warranty and Maintenance booklet.

Attachment "B": **Claim Submission** - Workshop Campaign WC58

Warranty claims should be submitted via WWS/PQIS.

Open campaigns may be checked by using either the PIWIS Vehicle Information system or through PQIS Job Creation.

Labor, parts, and sublet will be automatically inserted when Technician is selected in WWS/PQIS. If necessary, the required part numbers will need to be manually entered into warranty system by the dealer administrator.



Information

The specified working time was determined specifically for carrying out this campaign and may differ from the working times published in the Labor Operation List in PIWIS.

Working time:

Replacing selector support

Labor time: **106 TU**

Includes:

- Removing and installing selector knob
- Removing and installing center air vent
- Removing and installing PCM display and operator control unit
- Removing and installing center console cover
- Removing and installing switch console
- Detaching and securing selector lever cable
- Adjusting selector lever cable

Materials required:

000.043.208.10 Selector support 1 ea.

⇒ **Damage code WC58 066 000 2**

References: ⇒ *Workshop Manual '370819 Removing and installing selector support'*

Important Notice: Technical Bulletins issued by Porsche Cars North America, Inc. are intended only for use by professional automotive technicians who have attended Porsche service training courses. They are written to inform those technicians of conditions that may occur on some Porsche vehicles, or to provide information that could assist in the proper servicing of a vehicle. Porsche special tools may be necessary in order to perform certain operations identified in these bulletins. Use of tools and procedures other than those Porsche recommends in these bulletins may be detrimental to the safe operation of your vehicle, and may endanger the people working on it. Properly trained Porsche technicians have the equipment, tools, safety instructions, and know-how to do the job properly and safely. If a particular condition is described, do not assume that the bulletin applies to your vehicle, or that your vehicle will have that condition. See your authorized Porsche Dealer for the latest information about whether a particular technical bulletin applies to your vehicle. Part numbers listed in these bulletins are for reference only. Always check with your authorized Porsche dealer to verify the current and correct part numbers. The work procedures updated electronically in the Porsche PIWIS diagnostic and testing device take precedence and, in the event of a discrepancy, the work procedures in the PIWIS Tester are the ones that must be followed.

© Porsche Cars North America, Inc.

Dealership	Service Manager	_____	Shop Foreman	_____	Service Technician	_____	_____	_____	_____
Distribution									
Routing	Asst. Manager	_____	Warranty Admin.	_____	Service Technician	_____	_____	_____	_____

Dr. Ing. h.c. F. Porsche AG is the owner of numerous trademarks, both registered and unregistered, including without limitation the Porsche Crest®, Porsche®, Boxster®, Carrera®, Cayenne®, Cayman®, Panamera®, Speedster®, Spyder®, 918 Spyder®, Tiptronic®, VarioCam®, PCM®, PDK®, 911®, 4S®, FOUR, UNCOMPROMISED.® and the model numbers and the distinctive shapes of the Porsche automobiles such as, the federally registered 911 and Boxster automobiles. The third party trademarks contained herein are the properties of their respective owners. Porsche Cars North America, Inc. believes the specifications to be correct at the time of printing. Specifications, performance standards, standard equipment, options, and other elements shown are subject to change without notice. Some options may be unavailable when a car is built. Some vehicles may be shown with non-U.S. equipment. The information contained herein is for internal use only by authorized Porsche dealers and authorized users and cannot be copied or distributed. Porsche recommends seat belt usage and observance of traffic laws at all times.

Printed in the USA