

Tony Lawrence

From: Christopher Ciz
Sent: Wednesday, October 29, 2014 3:26 PM
To: All Dirs All Rgns - PT; All Dirs All Rgns - SR
Subject: MAZDA DEALER NOTICE - SERVICE BULLETIN RELEASE

SERVICE BULLETIN RELEASE - 10/29/2014

2014 INDEX: http://www.mstore2000.com/PDF_Files/index10-29-14.pdf

The following Service Bulletin has just been issued.

- For latest MS3 postings, click here: <https://portal.mazdausa.com/m173/service/esi/MazdaServiceShop>

- For printable PDF files from MStore, click on the link below each TSB title:

* If the links do not automatically take you directly to the document, cut and paste the link into your internet browser address window and press enter.

UPDATED BULLETINS

01-018/14 - 2014-2015 MAZDA3 - NOISE FROM FUEL TANK (UNDER REAR SEAT) WHEN IDLING AND FUEL TANK IS FULL

http://www.mstore2000.com/PDF_Files/01-018-14-2969a.pdf

04-005/14 - 2014-2015 MAZDA3 - SQUEAK NOISE FROM FRONT BRAKES AND/OR GROOVE MARKS ON FRONT DISC PLATE

http://www.mstore2000.com/PDF_Files/04-005-14-2968a.pdf

- Please distribute this information to all parts and service personnel.
- If you no longer wish to receive Mazda service bulletins, please contact the IT Administrator at your dealership and ask them to remove your email address from under the EMDCS application.



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Subject: NOISE FROM FUEL TANK (UNDER REAR SEAT) WHEN IDLING AND FUEL TANK IS FULL	Bulletin No: 01-018/14
	Last Issued: 10/29/2014

BULLETIN NOTE

- This bulletin supersedes the previous bulletins 01-018/14 issued on 10/28/14. The WARRANTY INFORMATION has been revised.
- Changes are noted below beside the change bar in Red.

APPLICABLE MODEL(S)/VINS

2014-15 Mazda3 vehicles with VINs lower than JM1BM*****235980 (produced before October 1, 2014)

DESCRIPTION

Some vehicles may exhibit a tapping noise coming from inside the fuel tank (under the rear seat) when idling after the fuel tank has been filled up. The noise disappears after driving and consuming some fuel. The concern will likely occur if the fuel tank is overfilled (more fuel is added after the fuel pump nozzle shuts off automatically) or filled up normally in high ambient temperatures and the fuel expands.

This noise is caused when the float inside the roll over valve (ROV) moves up and down when the tank is overfilled. To correct the problem, the ROV has been modified to restrict the up and down movement of the float.

Customers having this concern should have their vehicle repaired using the following repair procedure.

REPAIR PROCEDURE

1. Verify customer concern.
2. Confirm with the customer if fuel is added to the tank after the fuel pump nozzle shuts off automatically when filling up. If YES, advise the customer to stop. This is dangerous as fuel overflow or leakage can occur as warned in the Owner's Manual and the concern in this TSB is likely to occur.

WARNING IN OWNER'S MANUAL

DO NOT continue refueling after the fuel pump nozzle shuts off automatically:

Continuing to add fuel after the fuel pump nozzle has shut off automatically is dangerous because overfilling the fuel tank may cause fuel overflow or leakage. Fuel overflow and leakage could damage the vehicle and if the fuel ignites it could cause a fire and explosion resulting in serious injury or death.

3. Replace the fuel tank with a modified one. Refer to the instructions on MS3 online or the Workshop Manual (section 09-10 FUEL TANK REMOVAL/INSTALLATION [SKYACTIV-G 2.0, SKYACTIV-G 2.5]).
4. Verify repair.

CONSUMER NOTICE: The information and instructions in this bulletin are intended for use by skilled technicians. Mazda technicians utilize the proper tools/equipment and take training to correctly and safely maintain Mazda vehicles. These instructions should not be performed by "do-it-yourselfers." Customers should not assume this bulletin applies to their vehicle or that their vehicle will develop the described concern. To determine if the information applies, customers should contact their nearest authorized Mazda dealership. Mazda North American Operations reserves the right to alter the specifications and contents of this bulletin without obligation or advance notice. All rights reserved. No part of this bulletin may be reproduced in any form or by any means, electronic or mechanical—including photocopying and recording and the use of any kind of information storage and retrieval system—without permission in writing.

Bulletin No: 01-018/14
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PART(S) INFORMATION

Part Number	Description	Qty	Notes
BHN1-42-110D	Fuel Tank Assembly	1	--
BBM2-42-166A	Gasket for fuel pump	1	Replacement part
PE23-40-305	Gasket for TWC	2	Replacement part
9994-61-000	Nut for TWC	4	Replacement part

WARRANTY INFORMATION

NOTE:

- This warranty information applies only to verified customer complaints on vehicles eligible for warranty repair.
- This repair will be covered under Mazda's New Vehicle Limited Warranty or one of the following Warranty terms (where applicable):
 - Calif. Emission Warranty (long term)
 - PZEV Emission Warranty
- Additional diagnostic time cannot be claimed for this repair.

Warranty Type	A
Symptom Code	82
Damage Code	9W
Part Number Main Cause	BHN1-42-110D
Quantity	1
Operation Number / Labor Hours:	XXK9HXRX / 2.2 Hrs