

**NUMBER:** 07-002-14

**GROUP:** Cooling

**DATE:** April 16, 2014

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**THIS SERVICE BULLETIN IS ALSO BEING RELEASED AS RAPID RESPONSE TRANSMITTAL **\*\* (RRT) 14-036\*\***. ALL APPLICABLE SOLD AND UN-SOLD RRT VIN's HAVE BEEN LOADED. TO VERIFY THAT THIS RRT SERVICE ACTION IS APPLICABLE TO THE VEHICLE, USE VIP OR PERFORM A VIN SEARCH IN TECHCONNECT. ALL REPAIRS ARE REIMBURSABLE WITHIN THE PROVISIONS OF WARRANTY.**

**SUBJECT:**

Coolant Weepage At EGR Hose

**OVERVIEW:**

This bulletin involves replacing the EGR hose.

**MODELS:**

2011 - **\*\*2014\*\***

LX

Chrysler 300 (International Only)

**NOTE: This bulletin applies to vehicles with the 3.0L V6 Turbo Diesel Engine (sales code EXF) built on or before **\*\*March 7, 2014 (MDH 0307XX)\*\***.**

**SYMPTOM/CONDITION:**

The EGR hose may weep coolant.

**DIAGNOSIS:**

If a customer's VIN is listed in VIP or your RRT VIN list, perform the repair. For all other customers that describe the symptom/condition, perform the Repair Procedure.

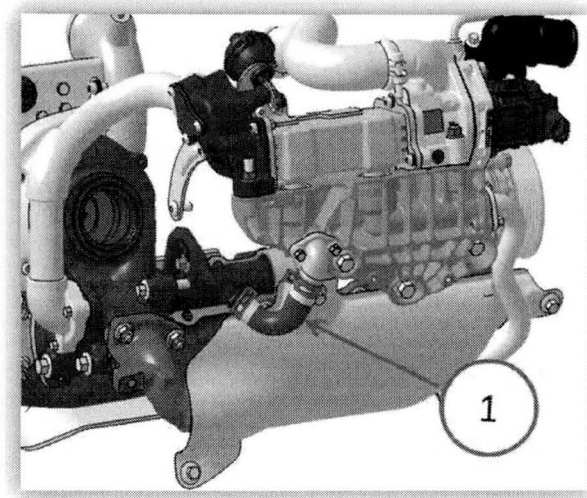
**PARTS REQUIRED:**

Qty.	Part No.	Description
(1)	<b>**68253365AA**</b>	EGR Coolant Hose

**REPAIR PROCEDURE:**

1. Drain the cooling system. Follow the detailed procedures available in DealerCONNECT/TECHCONNECT, Refer To 07 - Cooling - Standard Procedure.

2. Lower the belly pan splash shield.
3. Lower the rear transmission splash sheild.
4. Replace the EGR coolant hose.



**Fig. 1 EGR**

1 - EGR Coolant Hose

**POLICY:**

Reimbursable within the provisions of the warranty.

**TIME ALLOWANCE:**

Labor Operation No:	Description	Skill Category	Amount
25- 01- 47- 92	Hose, EGR Cooler Replace (2- Skilled)	10- Diesel	0.7 Hrs

**FAILURE CODE:**

ZZ	Service Action
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