

WARRANTY EXTENSION

For 2007-2013 CX-9 vehicles, the warranty coverage for specific power brake repairs is extended to 7 years (84 months) from the original warranty start date or 90,000 miles, whichever comes first.

- For repairs performed between March 31, 2014 and March 31, 2015, the warranty coverage is temporarily extended to unlimited time and mileage.
- For repairs performed after March 31, 2015, the warranty coverage will revert to 7 years (84 months) from the original warranty start date or 90,000 miles.

CONDITION OF CONCERN

Some 2007-2013 CX-9 vehicles may exhibit a condition that the brake pedal is harder than usual to depress. An air leakage (hissing) sound may be heard from the driver-side foot area during braking. The diaphragm in the power brake unit may be deteriorated after continuous use under high ambient temperatures, causing small cracks in the rubber of the diaphragm and less vacuum generation than usual.

Dealers are instructed to replace the power brake unit.

SUBJECT VEHICLES

Model	Affected VIN ranges	Build Date Range
2007-2013 CX-9	JM3 TB**** 70 100082 – 121105 JM3 TB**** 80 121110 – 164252 JM3 TB**** 90 164253 – 181258 JM3 TB**** A0 200005 – 238710 JM3 TB**** B0 300004 – 333120 JM3 TB**** C0 333121 – 369269 JM3 TB**** D0 400004 – 420559	October 24, 2006 through April 26, 2013

The asterisk symbol “*” can be any letter or number.

OWNER NOTIFICATION

Mazda will notify U.S. owners by first class mail on April 4, 2014. Owners are advised they do not need to bring their vehicle to a dealer if it is functioning normally. Refer to the owner letter and reimbursement form in Attachment III.

PARTS INFORMATION

Part Number	Description	Quantity
TDY1-43-80ZA	Power Brake Unit	1
L232-66-490A	Brake Switch	1
0000-77-130E-10	Brake Fluid	1

WARRANTY CLAIM PROCESSING INFORMATION

NOTE:

- For power brake unit replacement on the CX-9 vehicles repaired **within** the New Vehicle Limited Warranty period, normal warranty claims should be submitted. **Do not** submit a claim with either a Process Number or the XXK5PARX labor operation below.
- This Warranty Information is applicable only to the CX-9 vehicles **beyond** the New Vehicle Limited Warranty period and the power brake unit is replaced due to internal deterioration.

CX-9 vehicles beyond the New Vehicle Limited Warranty period of 3 years/36,000 miles:

	Replacement of Power Brake Unit
Process Number	AE004A
Symptom Code	99
Damage Code	99
Causal Part No. & Quantity	TDY1-43-80ZA / 1 pc
Related Part No. & Quantity	Brake Switch L232-66-490A / 1 pc Brake Fluid 0000-77-130E-10 / Qty = 2 Max.
Labor Operation No.	XXK5PARX
Labor Hours	2.0 hrs.
Period Covered	Over New Vehicle Limited Warranty period, and Within 7 years/90,000 miles (140,000 km)

RENTAL CAR INFORMATION

Mazda will authorize rental and service loaner vehicles on a limited basis. We are requesting dealer understanding and partnership regarding rental and loaner vehicle utilization. ***Please make every effort to utilize alternative transportation solutions in place of rental use.***

Rental Car Warranty Claim Information

	Rental Agency Vehicle	Dealer Loaner Mazda Car Fleet Vehicle
Warranty Type Code	A	A
Symptom Code	99	99
Damage Code	99	99
Part Number Main Cause	5555-SS-P93R	5555-SS-P93L
Part Quantity	0	Number of days loaner car was used Mazda pays \$35.00/day
Labor Operation Code	MM024XRX	MM024XRX
Labor Hours	0.0	0.0
Sublet – Rental Car		
Sublet Invoice Number	Number from Rental Invoice or Dealer Purchase Order	
Sublet Type Code	Enter "Z9" (other)	
Sublet Amount	Up to \$30.00 per day for the number of days customer had rental car	
Sublet Text	Number of days rental car was supplied to customer	

Rental expenses exceeding the two-day limit will require prior DSM Authorization, as outlined in the Mazda Rental Car Reimbursement Program policy.

VERIFY THE VEHICLE IS APPLICABLE TO SSP93

1. Verify the vehicle is within the following ranges:

Model	Affected VINs	Build Date Range
2007-2013 CX-9	JM3 TB**** 70 100082 – 121105 JM3 TB**** 80 121110 – 164252 JM3 TB**** 90 164253 – 181258 JM3 TB**** A0 200005 – 238710 JM3 TB**** B0 300004 – 333120 JM3 TB**** C0 333121 – 369269 JM3 TB**** D0 400004 – 420559	October 24, 2006 through April 26, 2013

The asterisk symbol “*” can be any letter or number.

- If the vehicle is within the above ranges, go to Step 2.
- If the vehicle is not within the above ranges, SSP93 is not applicable.

2. Perform a Warranty Vehicle Inquiry using your eMDCS System.

eMDCS System – Warranty Vehicle Inquiry Results:

If eMDCS displays:	Action to perform:
SSP93 OPEN	Proceed to “Repair Procedure” only if the vehicle exhibits the braking concern related to this SSP93.
SSP93 EXPIRED	Vehicle is outside the warranty time limitation.
SSP93 is not displayed	SSP93 does not apply to this vehicle.

Note: This is a warranty extension program. Application of a campaign label is not necessary.

REPAIR PROCEDURE

Please refer to Attachment II.