

Subject

Market

Vehicle No Start, Steering Lock Engaged on vehicles without LED on Start/Stop Button

USA

Service Category

Steering

Section

Steering Column

Applicability

Lexus Vehicles with Smart Key

APPLICABLE VEHICLES

2013-2014	GS350	2013-2014	ES350
2013	LS600H	2013	LS460
2013-2014	GS450H	2013	LX570

CONDITION

The vehicle will not start or ready-on and the steering wheel lock is engaged so that the steering wheel may only be turned very little from side-to-side.

HINT: The above listed vehicles are not equipped with an LED indicator on the "ENGINE START STOP" or "POWER" switch, and instead will display a message reading "Steering Lock Engaged" in the event that the steering lock actuator is unable to disengage from the steering column.

If the operator attempts to ready-on or start the vehicle while there is tension on the steering lock actuator, it will not be able to fully disengage when the "ENGINE START STOP" or "POWER" switch is depressed. This condition will cause the vehicle message center to display the "Steering Lock Engaged" error message and the vehicle will fail to ready-on or start.

RECOMMENDATIONS

Gently move the steering wheel from side-to-side to relax tension on the steering lock actuator. Once the steering lock actuator is free to disengage, the vehicle will be able to successfully ready-on.

Additional information may be found in the vehicle owner's manual.

LINK REFERENCES

This Tech Tip does not contain any link references